

# Imprivata Professional Services: Remote institutional identity proofing and credential enrollment for EPCS

## Introduction

In response to COVID-19, the DEA [issued new guidance](#) regarding identity proofing for electronic prescribing of controlled substances (EPCS).

Specifically, the DEA is authorizing remote identity proofing for institutional practitioners, stating “DEA regulations generally allow hospitals and clinics (as well as CSPs and CAs) to remotely conduct the identity proofing necessary to issue EPCS authentication credentials to individual practitioners.”

This new guidance provides an alternative to in-person identity proofing for EPCS so long as organizations meet the requirements detailed in [Section 1311.110](#) of the DEA rule (entitled “Requirements for obtaining an authentication credential—Individual practitioners eligible to use an electronic prescription application of an institutional practitioner”).

While it is ultimately the responsibility of your organization to interpret the DEA regulations, Imprivata can support remote identity proofing through a new offering from Imprivata Professional Services.

## Remote Supervised Enrollment Services

The identity proofing services offering is designed for those customers using the institutional identity proofing model for EPCS. Members of the Imprivata Professional Services team assume the role of Enrollment Supervisor for your organization and will complete the identity proofing and enrollment of providers’ credentials via web conferencing. The service includes remote identity proofing in compliance with DEA requirements as well as supervised enrollment of the authentication credentials your providers will use for EPCS (i.e. Imprivata ID, fingerprint biometrics, etc.). This provides your organization with an efficient process for identity proofing with minimal internal resource requirements.

Working closely with your credentialing department, Imprivata Professional Services will define the specific policies, processes, and scope of the identity proofing service to be performed to ensure that you complete the identity proofing requirement for EPCS in an efficient and compliant manner.