DATASHEET

Enterprise Access Management (formerly OneSign and Confirm ID) for Epic

Fast, convenient authentication for EPCS, specialty narrator, and other signing contexts within Epic

Imprivata Enterprise Access Management (formerly OneSign and Confirm ID) is a comprehensive platform with multifactor authentication (MFA) that integrates seamlessly with Epic, including Epic Hyperdrive, to deliver fast, secure, and consistent user authentication across all signing contexts.

To deliver safe, effective, and compliant patient care, providers are often required to authenticate during certain workflows, including electronic prescribing for controlled substances (EPCS), specialty narrator, anesthesia attestations, and others. However, adding a layer of security introduces potential inefficiencies that can frustrate providers and impede patient care.

Key facts

- Increase workflow efficiency by replacing passwords with fast, secure authentication for EPCS and other Epic signing contexts

- Ensure full compliance with DEA requirements for EPCS with comprehensive identity proofing, credential enrollment, logical access control approval, and reporting

- Improve regulatory compliance and auditing with increased visibility into user interactions with PHI

Enterprise Access Management (EAM) transforms these clinical workflows by replacing manual entry of Epic passwords with fast, automated authentication. Leveraging the Imprivata Connector for Epic, EAM helps organizations optimize their Epic implementation, drive user adoption, meet regulatory compliance requirements, and improve clinical workflow efficiency.

Comprehensive DEA compliance for EPCS

EAM is the industry's most complete solution for meeting the DEA requirements for EPCS, including provider identity proofing, supervised enrollment of credentials, two-factor authentication, and auditing and reporting. EAM offers tight integration with Epic and supports the most comprehensive set of innovative, convenient, and DEA-compliant two-factor authentication methods to give providers a fast and efficient EPCS workflow.

EAM is also the only solution that gives providers the ability to send EPCS orders directly from their mobile device via Epic Haiku and Epic Canto. This gives providers the freedom to complete orders for controlled substance prescriptions at home or on-the-go, free from a computer or printer, with a fast, easy, and secure workflow that meets DEA requirements.

Fast, secure signing contexts

EAM also enables fast, secure authentication for more than 50 additional signing contexts within Epic. Replacing passwords with more convenient authentication methods gives providers a consistent, seamless authentication workflow while creating a robust audit trail for all interactions with patient information.

Some of the supported workflows within Epic include:

- **Specialty narrator –** EAM allows care teams to tap their proximity badge to mark themselves as arrived or departed for specialty events, such as code, trauma, or sedation. This workflow can be completed either at the designated documenter's computer or at a dedicated workstation. Replacing password entry with a simple badge tap streamlines the process and workflow for response teams, which keeps the focus on patient care, ensures compliance with reporting and documentation polices, and provides a more accurate attendance record for these events.

Imprivata [Enterprise Access Management] integrates seamlessly with EpicCare to enable fast, efficient authentication for critical clinical workflows such as EPCS. This helps unlock the full potential of EpicCare by allowing our providers to quickly and easily transact with electronic health information and deliver high-quality patient care.

– Martin Littmann, CTO & CISO, Kelsey-Seybold Clinic

- **Anesthesia attestation –** EAM allows anesthesiologists to tap their badge when attestation signing. This saves time and improves efficiency as anesthesiologists move quickly from room to room.

- **Medication administration record –** With EAM, nurses and other care providers can quickly and efficiently authenticate to witness the administration of high-risk medications to patients. Instead of manually entering their Epic username and password – which takes time, breaks concentration, and potentially impedes care delivery – providers can simply tap a badge or swipe a fingerprint. This ensures witnessing policies are met while maintaining clinical workflow efficiency.

- **Break-the-glass –** In code situations or other emergencies, EAM gives providers a fast, efficient authentication option when they need to override their assigned privileges to access patient records, order emergency medications, and/or complete different workflows. Instead of having to remember and manually enter a password while under duress, providers can simply tap a badge or use another convenient option to authenticate to break the glass.

Fastest, most convenient authentication solutions

EAM offers the broadest range of convenient, innovative, and DEA-compliant authentication options to best meet various clinical workflow requirements. Providers are only prompted for authentication methods that are available and allowed, which streamlines signing and improves efficiency. Supported authentication options include:

Workflow	Hands Free Authentication	Push token	Fingerprint	Soft token	Hard token	Badge	Password
EPCS	✓	✓	✓	✓	✓		✓
Mobile EPCS via Epic Haiku and Epic Canto					✓		✓
Other signing contexts	✓	✓	✓	✓	✓	✓	✓

Industry-leading connector for Epic

As an Epic-approved third-party solution, Imprivata leverages Epic's authentication APIs to tightly integrate EAM with Epic (including Epic Hyperdrive) to offer care providers a consistent, high-quality user experience when they log in or out, and sign documentation for encounters, orders, or prescriptions within Epic. The seamless integration also allows organizations to implement EAM quickly and easily. The Imprivata Connector for Epic also supports signing workflows in both LDAP and non-LDAP Epic deployments, giving customers the flexibility to leverage EAM within the infrastructure that best fits their environment.

Comprehensive auditing and reporting

EAM offers detailed reporting capabilities to establish a secure, auditable chain of trust for EPCS and other clinical authentication workflows. EAM gives organizations better visibility into how, when, and where providers interact with PHI and other information to improve security and meet regulatory compliance requirements. Comprehensive reporting tools document the credential enrollment process and user authentication, storing the data in a centralized location for simplified reporting.

Enterprise Access Management: The comprehensive identity and MFA platform purpose-built for healthcare

EAM is a comprehensive identity and MFA platform for fast, secure authentication workflows across the healthcare enterprise. EAM makes security invisible by offering a broad range of innovative, convenient, and DEA-compliant authentication methods, including Hands Free Authentication, push token notification, and fingerprint biometrics.

EAM combines security and convenience by enabling fast, secure authentication across enterprise workflows while creating a secure, auditable chain of trust wherever, whenever, and however users interact with patient records and other sensitive data.

For more information, visit **Imprivata.com**

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Imprivata is the digital identity company for mission- and life-critical industries, redefining how organizations solve complex workflow, security, and compliance challenges with solutions that protect critical data and applications without workflow disruption. Its platform of interoperable identity, authentication, and access management solutions enables organizations in over 45 countries to fully manage and secure all enterprise and third-party digital identities by establishing trust between people, technology, and information.

For more information, please contact us at 1 781 674 2700
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