

DATASHEET

Imprivata Identity Governance and ServiceNow

Request and manage access to applications and critical resources while maintaining the highest control of security and compliance.

The integration of Imprivata Identity Governance and ServiceNow allows organizations to request and manage access to applications and critical resources while allowing them to maintain the highest control of security and compliance. The integration enables the enterprise's policy-based service request creation and fulfillment.

The challenge

When identities are managed in silos – both efficiency and security are impacted. Further complicating the process is the manual onboarding, provisioning, de-provisioning, and lifecycle management of users. Coupled with the complexity of multiple cloud applications, hybrid environments, and the rise of bring-your-own-device (BYOD), it has become increasingly important to ensure secure access to applications and data.

All told, it's now more important than ever to prioritize compliance and risk management and control exactly who has access to what, and when. But manual processes are risky, rely on stellar inter-team communication, and often result in hours, if not days, of lost productivity.

With Imprivata Identity Governance and ServiceNow, there's a better way: automated interactions between IT and other departments to simplify employee lifecycle access changes.

End-to-end automated multi-job support for every identity lifecycle change

Integrate Imprivata Identity Governance with your existing ServiceNow solutions to maximize IT/HR user efficiency and reduce the cost and complexity of managing multiple toolsets and staying ahead of increasing security threats.

Benefits

- **Achieve compliance** | Automatically adjust access and detect identity lifecycle management changes.
- **Access** | Automate the creation and initiation of service request tickets, enable governance over access changes, and detect separation of duties violations that require access changes.
- **Visibility** | Gain control, visibility, and automation for accessing data and applications to the users throughout the user-lifecycle.
- **Automation** | Automate identity workflows for the joiners, movers, and leavers, and automate day-one onboarding and provisioning.
- **Streamline workflows** | Initiate access requests for roles, entitlements, and access. Update existing accounts, disable unused accounts, and create new accounts in ServiceNow.
- **Remove manual workflows** | No need to wait for the IT department to provide access or make manual requests.
- **Certification and testing** | Imprivata will continue to test and validate new releases of Workday before the customer takes them, finding any issues before they upgrade.

Imprivata Identity Governance provides a policy-based approach to simplify and accelerate secure role-based and least privileged access to systems and applications. The solution streamlines the entire user lifecycle, improves auditing processes, and delivers on-demand analytics for faster threat evaluation and remediation.

With Imprivata, you gain a strategic partner and a technical expert. Contact us for more information.



Imprivata is the digital identity company for mission- and life-critical industries, redefining how organizations solve complex workflow, security, and compliance challenges with solutions that protect critical data and applications without workflow disruption. Its platform of interoperable identity, authentication, and access management solutions enables organizations in over 45 countries to fully manage and secure all enterprise and third-party digital identities by establishing trust between people, technology, and information.

For more information, please contact us at 1 781 674 2700
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