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Imprivata Identity Governance solution assessment overview

An Imprivata Identity Governance solution assessment is an engagement that allows an Imprivata Solutions Engineer to meet with all of the project stakeholders within the customer's organization that will be involved in the planning and deployment of Imprivata Identity Governance. During focused sessions, the Solutions Engineer will review the goals, requirements, and timelines for deploying Imprivata Identity Governance and will conduct a thorough review of the customer's IT environment and relevant provisioning workflows. The assessment will review goals and priorities, sources of truth (HR, Credentialing, etc.), existing provisioning workflows, required applications, existing user role determination and entitlements, and existing approval workflows, as well as existing security guidelines and desired security outcomes.

The output of the solution assessment is a 60-90 minute high-level presentation of Imprivata Identity Governance implementation customized for the customer using data gathered, as well as a Services proposal for implementation. Imprivata will deliver specific recommendations as to how the customer can address areas of concern identified through the solution assessment process, as well as accomplish goals of a digital identity management solution including time savings, error reduction, lower risk, and increased security.

Pre-assessment preparation

To prepare for meetings, the customer or Imprivata Account Manager is asked to answer the following questions. This can be completed through a call, email, or survey.

- What are the key drivers and other goals for this project?

- What are the key applications to include in terms of HR system, credentialing system, email, EHR (electronic health records) system, ITSM ticketing system, etc.?

- Do any applications require approvals from others (training, supervisor, application owner) before an application can be provisioned?

- Is there any existing automated provisioning?

- Do you use any sort of access request form? Is it digital? Who fills it out?

- Do you have any existing role structure for users that helps determine application access?

- Do you currently utilize Imprivata OneSign® or Imprivata Confirm ID®?

- How often do you conduct access certifications (who has access to what and whether it is the right access)?

- What access compliance reports do you use today?

Sessions

1. PROVISIONING 1 – SOURCES OF TRUTH AND ROLE DETERMINATION (45-60 MINUTES)

This session will focus on existing methods of starting a user provisioning workflow from sources of truth such as HR system, credentialing, bulk imports, and access request forms. This includes all types of users in scope for the project: employees, non-employees, vendors, contractors, students, and volunteers. Discussion will also include duplicate detection strategy and modification (e.g., role change, name change) methodology. This session will also include discussion on role determination.

Suggested attendees:

- Project ownership
- Project management
- HR stakeholders
- IT/system administrator(s) or intended Imprivata Identity Governance administrator(s)
- Med Staff Office stakeholders
- Active Directory administrators

2. PROVISIONING 2 – APPLICATIONS IN SCOPE (45-90 MINUTES)

This session will focus on existing methods triggering application provisioning, including any existing automation using scripting, ticketing system, or other tools. This will focus on Active Directory, email, main EHR(s), and any existing ITSM. Discussions will include approvals, role changes, and deprovisioning.

Suggested attendees:

- Project ownership
- Project management
- Application SMEs
- Compliance/security
- IT/system administrator(s) or intended Imprivata Identity Governance administrator(s)
- Active Directory administrators
- Email administrators
- ITSM admin

3. SECURITY & COMPLIANCE (30-60 MINUTES)

This session will focus on existing measures and concerns and look towards primary goals for the overall security of the enterprise as it relates to user identity, including but not limited to: compliance reviews (entitlement access review), one-time access, and deprovisioning.

Suggested attendees

- Project ownership
- Project management
- CISO
- Security officers
- Security team

4. SOLUTION PRESENTATION (60-90 MINUTES)

This session will present the solution assessment findings and recommendations from the Imprivata team for an overall go-forward strategy. This session will focus on opportunities to improve existing provisioning and de-provisioning processes as well as likely avenues to improve the overall security of the enterprise by ensuring users have the correct access at the correct time. Any phased implementation strategies will be presented at this time and include full services proposal.

Suggested attendees:

- Senior leadership
- All stakeholders

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